



Complaint Form

Dear Valued Client,

Kindly complete, sign and send a copy by email to support@vistabrokers.com, or send the original of this letter by post to our mailing address: Flat 302, 131 Athalassas Avenue, Strovolos, 2015, Nicosia, Cyprus, by acknowledging your awareness about the terms and conditions related to the complaint procedure found in the company's website.

Client's Name and Surname:	
ID/ Passport Number:	
Client's Account ID:	
Residential Address:	
Nationality:	
Phone Number:	
Email Number:	
When the incident you are complaining about occurred?	
Brief Description of the complaint:	
Have you contacted the authorities with regards your complaint?	<input type="checkbox"/>
If you answered yes, which financial authority you have contacted?	

Please enclose any evidence and relevant documentation

Name	Signature	Date

For internal use

Employee initially handling the complaint:			
Date of Receipt:		Date of Initial Respond:	

Flat 302, 131 Athalassas Avenue, Strovolos, 2015, Nicosia, Cyprus